

QUARTERLY PERFORMANCE REPORT

Q3 - 2025

مركز جونز هوبكنز
أرامكو الطبي
Johns Hopkins
Aramco Healthcare



King Salman bin Abdulaziz Al Saud

Custodian of the Two Holy Mosques, The King of
the Kingdom of Saudi Arabia



**His Royal Highness Prince Mohammad
bin Salman bin Abdulaziz Al Saud**

Crown Prince and Prime Minister of Saudi Arabia



In-patients

1,385

Target: 1,250 Discharges



Emergency

9,401

Target: 7,700 Visits



Primary Care

Target: 28,000 Visits



32,164



Specialist Clinics

Target: 27,000 Visits



33,096



Dental Services

Target: 5,999 Visits



7,608

Activities



Cardiac Cath Lab

Target: 205 Procedures



245

Endoscopy Room

Target: 420 Procedures



483

OR Room

Target: 750 procedure



839

Productivity

Dhahran Surgery Department

7



Target
10

Dhahran Cardiology Department

7



Target
10

Dhahran Medicine Department

5



Target
10

Dhahran Anesthesiology and Critical Care

10



Target
13

Dhahran Women and Child Department

9



Target
10

Dhahran Rehab Services

6



Target
28

Al-Hasa Specialty Clinics

6



Target
10



Number of days to the first available
appointment in the Specialty Care



91.81%

Overall Outpatient Satisfaction

Target: 91.80%

88.78%

Overall Inpatient Satisfaction

Target: 88.00%

90.01%

Overall Dental Satisfaction

Target: 90.00%

Patient Experience

All data are provided by a third party: Press Ganey



1.83% ⊖

Target: 0.78%

SSI*

Surgical Site Infection rate

*Data for each month is measured with a 4 month lag

NHSN* Benchmark: 0.75/100
National Health Safety Network

1.19/1000 ✓
Device days

Target: 1.40 / 1000 device-days

CLABSI**

Central Line-associated Bloodstream Infection

**Data for each month is measured with a 1 month lag

NHSN Benchmark: 1/1000 device-days
GCC Benchmark: 4.1/1000 device-days

0.00% ✓

Target: 2.59%

Hospital Acquired Pressure Ulcer***

***Data is measured Quarterly

Quality of Care